



Integrated Technology Systems LLC

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ITS NYC's integrated solution portfolio gives customers confidence that security issues can be dealt with efficiently and comprehensively, from security awareness through incident response. "We've heard back from the customers we've trained that their staff is much more aware of what to watch for," says Michael Coopersmith, CEO of ITS NYC.

ITS NYC Called on to Supply the Security & Compliance the Law Firm Severely Lacked

Referred by another legal entity, Office Manager and Partners from local law firm contacted ITS NYC with security and compliance needs.

THE CHALLENGE

Started in 1996, 46 person New York City legal firm, partnered with Integrated Technology Systems when its existing environment could not be easily expanded or efficiently managed to ensure consistent connectivity across geographically distributed locations. Its legacy solution was not scalable and did not provide adequate or reliable coverage.

THE SOLUTION

The firm needed their IT to be secure to meet their client's compliance requirements. Starting with gaining a full understanding of the infrastructure and business operations, we built policies, provided employee training, and migrated their data to Microsoft Office 365, to help alleviate their growing security concerns that their current IT provider was not able to handle.

THE BENEFIT

Through implementation of Multi-Factor Authentication, and geo-location blocking, ITS NYC has been able to help prevent unauthorized access to email from disparate locations, as well as putting Mobile Device Management into place to provide security down to all devices that access their corporate network.