ITSNYC
INTEGRATED TECHNOLOGY SYSTEMS

Integrated Technology Systems LLC

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ITS NYC's integrated solution portfolio gives customers confidence that security issues can be dealt with efficiently and comprehensively, from security awareness through incident response. "We've heard back from the customers we've trained that their staff is much more aware of what to watch for," says Michael Coopersmith, CEO of ITS NYC.

Satellite Offices Need Not be Dependent on HQ

Law firm with four offices in New York tristate area sought IT infrastructure that was self sufficient, eliminating dependence on headquarters location.

The Challenge

In growth mode since 2012, client provided consultations and services to their increasingly demanding client base, necessitating that they improve their security with regard to their technology.

Having suffered a power outage at HQ previously, the partners did not want their satellite offices to remain dependent on the corporate office. In addition, 65 employee workstations were due to be replaced and headquarters was scheduled to relocate to a new space.

The Solution

ITS NYC's cloud-based WVD (Windows Virtual Desktop) solution satisfied the firm's goals of providing consistent access for all employees at each of their four offices, and providing secure access to corporate network via WVD to the newly hosted infrastructure.

With on-premise physical server networking, a great deal of data processing takes place at the local workstation level; however, with a WVD cloud solution, the majority of the processing is in the cloud.

The Benefit

65 employees were now able to login to their workspace from any location, offering the same user experience at home as at the office. While other companies struggled with a newly remote work force, our client saw an uptick in employee productivity, regardless of work location.